

## **FINANCIAL SERVICES GUIDE**

**(For retail clients only) – please retain**

### **1. Issue date**

15.05.19

### **2. Purpose and contents of this Financial Services Guide (“FSG”)**

This FSG is designed to provide you with important information regarding our services prior to providing you with a financial service, including the following:

- Who we are and how you can contact us;
- What services we are authorised to provide;
- How we are remunerated for these services;
- Any (potential) conflicts of interest we may have; and
- Our internal and external dispute resolution process.

If you would like further information, please ask us.

### **3. Name of service provider**

The service provider is Moelis Australia Securities Pty Ltd ACN 122 781 560 (“Moelis Australia Securities”).

### **4. Australian Financial Services Licence (“AFSL”) authorisations and services provided**

Moelis Australia Securities holds AFSL number 308241 and is authorised to provide general financial product advice and dealing services in relation to securities, basic deposit products, government securities, and interests in managed investment schemes (including IDPS) to retail and wholesale clients (“Advice and Dealing Services”).

Moelis Australia Securities is a trading participant of the ASX and Chi-X Australia and offers a non-discretionary advisory and execution-only service predominantly in relation to securities.

Moelis Australia Securities may also be providing services pursuant to an appointment as authorised intermediary under section 911A(2)(b) of the Corporations Act.

## 5. Contact details for Moelis Australia Securities

Moelis Australia Securities Pty Ltd

Level 27, Governor Phillip Tower

1 Farrer Place

Sydney NSW 2000

Tel: (02) 8288 5555

Email: [equities@moelisaustralia.com](mailto:equities@moelisaustralia.com)

Website: [www.moelisaustralia.com](http://www.moelisaustralia.com)

## 6. Nature of advice warning

We are obliged to warn you that we do not provide personal advice, and that our general advice provided to you as a retail client does not take account of your objectives, financial situation or needs. We neither collect nor take into consideration, information regarding your financial circumstances and needs. Therefore, you are required to ensure that you obtain prior advice regarding the suitability of our products and services for your personal financial needs, objectives and circumstances, from a licensed professional.

While Moelis Australia Securities believes the general financial product advice and information we provide is accurate and reliable, neither Moelis Australia Securities nor its related bodies corporate, its officers, and associates assume any responsibility for the accuracy and completeness or currency of that advice and information.

## 7. Method of providing financial services

If you wish to use our services, you may issue us with instructions:

- In person;
- Via the telephone;
- Via the internet; or
- Such other method (such as email) as may be mutually agreed between us.

## 8. Documentation

Where Moelis Australia Securities is providing you with advice and dealing services in relation to securities, Moelis Australia Securities will provide you with the relevant documentation (client agreement, terms and conditions and confirmation) to facilitate transactions.

Moelis Australia Securities can provide you with factual information regarding current or historical market/rates and facilitate execution only requests.

## **9. Professional indemnity insurance**

In compliance with s912B of the Corporations Act and ASIC RG 126, we maintain professional indemnity insurance to cover the financial products and services we provide, including any claims in relation to the conduct of our former representatives/employees.

## **10. Our record-keeping obligations**

Moelis Australia Securities will seek to ensure that comprehensive and accurate records of all client transactions and advice provided are properly maintained.

## **11. Who do we act for?**

Moelis Australia Securities is responsible for the financial services it provides to you under its AFSL and does not act on behalf of any other financial services licensee.

## **12. Remuneration, commission and benefits expected to be received by Moelis Australia Securities for provision of our financial services**

Where Moelis Australia Securities is providing you with advice and dealing services in relation to securities, commissions or fees (plus GST) may be payable by clients depending on the services provided, and will be disclosed to, and agreed with, you prior to trading. The brokerage rate may vary according to the type and level of service provided, the size and the frequency of the transaction.

Clients may also incur failure fees on failed transactions or interest charges on outstanding payments.

Representatives of Moelis Australia Securities who provide you with advice or transaction execution may receive commissions for the provision of these services. Our employees also receive salaries, performance bonuses and other benefits from us.

No fees or commissions are payable by you where Moelis Australia Securities is providing services pursuant to an appointment as authorised intermediary under to section 911A(2)(b) of the Corporations Act.

## **13. Disclosure of any relevant conflicts of interest**

We do not have any relationships or associations which might influence us in providing you with our services.

Where Moelis Australia Securities is providing you with advice and dealing services in relation to securities, Moelis Australia Securities has a relationship with one or more third parties to enable client trades to be cleared. This relationship does not influence or impact the provision of financial services to clients by Moelis Australia Securities.

## 14. Dispute resolution

Moelis Australia Securities has an internal dispute resolution process in place to resolve any complaints or concerns you may have, quickly and fairly. Any complaints or concerns should be advised to us (by telephone, email or letter). These should be directed to the Complaints Officer at Moelis Australia Securities who will seek to resolve your complaint within seven days.

If you are dissatisfied with the outcome, you have the right to lodge a complaint with the Australian Financial Complaints Authority Tel: 1800 931 678; Fax: (03) 9613 6399; Web: <https://www.afca.org.au/>; Email: [info@afca.org.au](mailto:info@afca.org.au), an approved external dispute resolution scheme, of which Moelis Australia Securities is a member. You may also make a complaint via the Australian Securities and Investments Commission free call Infoline on 1300 300 630.

## 15. Privacy

Your privacy is important to us and we are committed to compliance with the Privacy Act and the National Privacy Principles. We may disclose your personal information to external parties for the purposes of execution, clearing and settlement of transactions, or those who act on our behalf in the operation of our business. Such external parties are required and committed to protecting your privacy and where they are offshore we take reasonable steps to ensure that any information sent has the same level of privacy protection as we provide here in Australia. Moelis Australia Securities will not otherwise disclose your personal information without your consent, except as authorised or required by privacy laws.

Please contact us at [equities@moelisaustralia.com](mailto:equities@moelisaustralia.com) if you have any concerns. Our privacy policy is available at <https://moelisaustralia.com/privacy-policy/>.